

# Atinikut Kasahun

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Full-Stack Web Developer | IT Support Specialist

Addis Ababa, Ethiopia | +251 988 206 483 | fanzeat70@gmail.com

## Professional Summary

Full-Stack Web Developer and IT Support Specialist with strong experience in troubleshooting systems, supporting enterprise users, and building modern web applications. Skilled in developing scalable web solutions while maintaining reliable IT infrastructure and technical support services. Currently a second-year Computer Science student with practical experience in web development, system administration, and technical troubleshooting. Seeking remote opportunities to contribute technical expertise in both software development and IT support.

## Technical Skills

**Web Development:** HTML5, CSS3, JavaScript, React, Next.js, TailwindCSS, PHP, Laravel

**Backend & Databases:** Node.js, MySQL, SQLite, REST APIs, Database Design

**Development Tools:** Git, GitHub, VS Code, NPM, Linux CLI

**IT Support:** Windows 10/11, Remote Desktop Support, Hardware Troubleshooting, Software Installation, Network Diagnostics, System Configuration, Data Backup & Recovery, Printer configuration, Ticketing Systems

## Professional Experience

IT Help Desk Technician – Droga Consulting Service Pvt. Ltd. Co

Addis Ababa, Ethiopia | July 2024 – Present

- Provide remote technical support to users across multiple company locations.
- Diagnose and resolve hardware, software, and network issues to reduce downtime.
- Install, configure, and maintain workstations, printers, and enterprise software.
- Assist users with Windows OS, Microsoft Office, and system troubleshooting.
- Escalate complex technical issues to senior engineering teams when required.
- Collaborate with internal teams to maintain stable IT operations.

## Education

Bachelor Studies in Computer Science (Second Year)

## **Soft Skills**

- Problem Solving
- Analytical Thinking
- Communication
- Time Management
- Team Collaboration

## **Languages**

English – Professional

Amharic – Native